

SPECIAL OFFER DEAL

order today to claim your £100.00 p/m



EMPOWERING WEB COMMUNICATIONS

www.webcomz.com

" 24/7 dynamic F.A.Q's tailored for your website "

ask

TEL : 0870 874 6003

The self help agent is an online virtual helper who acts a customer service advisor, the online agent can be used to identify both cross and up sell opportunities, or even be downloadable as a desktop icon for regular customers, reminding them of special offers or events.

This technology can be integrated with any back end database to publish alerts or notification messages by email / sms, if deployed as an SMS chat service, this would add another revenue stream to participating organisations.

>> **FAQS Self-Service – one off set-up £800.00 ex vat**

>> **Knowledge Base Creation**

(2 man days of knowledge base configuration, included in above price)

SERVICE FEATURES

- No hardware or software costs
- Can be deployed on an internet, intranet or extranet website
- 5 Con-current user searches
- We will host the interface and knowledge base
- 24 hr interaction in natural language
- FAQ Knowledge base creation
- Keyword mapping to specific queries and answers
- 100 pre-configured FAQ's * (read optional extras)
- Telephone & email support
- Full monthly usage reports
- Minimum 12 month contract
- Fixed priced search plans depending on previous months usage and statistics (ask for more details)

MONTHLY SUBSCRIPTION PRICE (starting from)

>> 1st month subscription is **FREE** & Small talk pre-configured information activation. (normally **£50.00 per month**)

>> (The normal monthly subscription charge is - **£150.00 ex vat**)
However we offering the 5 user package for **£100.00 ex vat** per month for 12 months.

90 DAYS TRIAL – one off set-up £600.00 exc vat

3 month contract available on request, only for 50 FAQs, 1 man-day of configuration, monthly service fee charged at £200.00 per month and the excess usage charge applies.

OPTIONAL EXTRAS:

- >> Bespoke interface design - **£100.00 per hour**
- >> Advanced Small talk activation - **£50.00 p/m**
- >> Extra FAQs can be pre-configured with queries and answers relating to your business / website (**£POA for an hourly rate quote**)
- >> If the con-current users monthly plan is exceeded in any one month then a **£2.00** per transaction usage fee is billed (This can be managed by selecting correct package)
- >> EMAIL / SMS module database integration - **£POA**

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